

Empowering Potential, together!

Welcome to the July 2025 issue of the Bonaventure Buzz, our monthly newsletter that will highlight all the happenings within and around Bonaventure Support Services. This edition features a spotlight on our Strategic Planning Seminar, reminders of important dates coming up along with the Recreation Schedule and loads of other tidbits of information!

As always, we welcome your input on future editions of the Buzz including articles you've enjoyed, favorite recipes, personal milestones, and anything else you'd like to celebrate!

BONAVENTURE

Land Acknowledgement: "Bonaventure honors the rich heritage and traditions of the Coast Salish people, on whose lands we work, live, and play. We are committed to respecting and learning from the cultures that shape this land, as we strive to cultivate a community rooted in understanding and inclusivity."

From The Helm – Executive Director Christy Sudyko

Welcome to July! With Canada Day kicking things off, there's a renewed sense of pride in what it means to be Canadian—resilient, kind, and community-driven. The days are long, the weather's heating up, and iced drinks and BBQs are officially in season.

Strategic Planning Summary

Each year, our leadership and head office teams gather for our Annual Strategic Planning event—This year was June 25/26th: a time to reflect on the progress we've made and to set clear, purposeful goals for the year ahead.

As Henry Mintzberg once said, "Strategy is not the consequence of planning, but the opposite: its starting point." This year's session reminded us that strategy begins with listening, learning, and aligning our actions with our values.

Day One: Focus on Person-Centered Planning

The first day of our strategic planning session centered around Person-Centered Planning (PCP). We began with a reflection on the history of the community living movement and the closure of institutions, emphasizing how far we have come. The discussion focused on what person-centered truly means and its importance in our work. The outcome goal was to create an outline for PCPs and provide guidance on how best to complete the 'My Plans' with a renewed perspective and a reset on goal development.

Day Two: Team Building and Strategic Review

Day two began with a powerful team-building activity titled 'The Big Picture'. Teams were divided and given blank canvases with some illustrations. Each group worked on their canvas, coordinating with others to match colors and lines, ultimately creating a larger, cohesive artwork. This exercise highlighted the importance of collaboration, recognizing individual strengths, and appreciating the collective outcome. Up close, flaws were visible, but stepping back revealed a beautiful, unified story across 12 canvases. Key takeaways included the value of teamwork, the purpose behind tasks, and the meaningful results of shared efforts.

The Big Picture





Strategic Review and Outcomes

The afternoon was dedicated to reviewing achievements from the past year, aligned with the 3year strategic plan set in 2022. Key focus areas included building community partnerships, enhancing recruitment and retention, professional development for frontline staff and managers, leadership team growth, a refined focus on person-centered practices, and implementing a new payroll system.

Outcomes included new goals for agency committees focused on community engagement (e.g., bottle drives, clothes drives, beach cleanups), a revamped hiring process, and the creation of a Recruitment Coordinator position. The implementation of Payworks streamlined payroll operations.

Annual satisfaction surveys revealed concerns such as limited sick days and pressure to work while unwell. Solutions are under discussion, with a continued emphasis on mental health and self-care. Another concern was the lack of support from managers due to workload. Action plans include enhanced recognition, dedicated time for meaningful interactions, and manager training in conflict resolution and cultural sensitivity.

Communication was also a recurring theme. Some employees felt uninformed about decisions. To address this, managers will share updates via the communication log, including rationale and implementation plans. We remain committed to supporting all employees and fostering an open, responsive environment.

We move forward with a renewed sense of direction and a shared commitment to meaningful, person-centered progress—Empowering Potential, Together.

Recreation Program

Check out what your Recreation Program has planned for you this month!

Any questions, please contact Becca via email

recreation@bonaventuresupport.com

Recreation Coordinator

July

Rebecca Rodway 778-326-0425 recreation@bonaventuresupport.com

2025

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	Neighbourhood Clean up ² Southside Cl 12-2	Sing and ³ Sign 11-12	Fitness Friday 4	5
6	7	8	Swimming at westwood 9 12-2	Sing and ¹⁰	Fun Day 11 10-2	12
Pl	onday Mixer Parksville Cl ⁴ ease Contact Chealsea 50-327-3749	15	Neck point walk Fairy door put up 12-2	Sing and ¹⁷ Sign 11-12	Mini Golf Riverside 12-3	19
²⁰ M Pl	onday Mixer Parksville Cl ²¹ ease Contact Chealsea 50-327-3749 1-4	22	Bus day Nanaimo north 23 12-2 town center Prime Golf	Sing and ²⁴ Sign 11-12	Nutritionist 25 Vist 1-2:30	26
Pl	onday Mixer Parksville Ct ease Contact Chealsea 50-327-3749 -4		Self Advocacy ³⁰ (itchen Safety 1-2	Sing and ³¹ Sign 11-12		
	DUI	V/	AVED		UKE	

Important Dates to Remember

Nanaimo Silly Boat Regatta

Join the Nanaimo CDC at Maffeo Sutton Park Sunday, July 20th for the silliest, wackiest, most entertaining event on the water!

https://sillyboat.com/

STAT HOLIDAYS

Monday, August 4th – BC Day

Monday, September 1st – Labour Day

Tuesday, September 30th – National Truth and Reconciliation Day

BONAVENTURE SUPPORT SERVICES





July 2025

AT MCGIRR SPORTS FIELD 6175 MCGIRR RD V9VOA6

A JOINT COLLABORATION BETWEEN O SUPPORT AGENCIES

FRIDAY, JULY 11TH 10:00AM - 2:00PM

Private event. Individuals to be accompanied with support worker. Free hot dogs & paid concession

Event Highlights

EXCITING GAMES & ACTIVITIES FOOD & REFRESHMENTS DUNK TANK & CAGED ATHLETICS WATER GUN FIGHT & MORE Join Us for a Spectacular Day Filled With fun!

PLEASE RSVP BY JULY 1 TO BARONSINCLUSION@BONAVENTURESUPPORT.COM







with Fatema

Knife Safety, Food prep safety, Percoutions in the kitchen How to keep ypurself safe in the kitchen

> JULY 30[™] 2025 BARONS INCLUSION KITCHEN 3148 BARONS RD



Community Connections

Nanaimo Timbermen Home Games

Senior A Timbermen

At Frank Crane Arena

Sat July 5 5pm vs Burnaby Lakers Sun July 6 7pm vs Langley Thunder Sun July 13 7pm vs Maple Ridge Burrards Sun July 20 7pm vs Burnaby Lakers

Senior B Timbermen

At Nanaimo Ice Centre

Sat July 5 2pm vs Coquitlam Bandits Wed July 9 730pm vs Victoria Shamrocks



BONAVENTURE SUPPORT SERVICES



Accreditation Matters

Achieving accreditation shows the public and funders/regulators your commitment to continuously improve services, manage risk, and distinguish your service delivery.

These valuable benefits and unique advantages are the greatest return on your accreditation investment:

Assurance to persons seeking services and funding sources, referral agencies, and the community that a provider has demonstrated conformance to internationally accepted standards.

Person-focused standards that emphasize an integrated and individualized approach to services and outcomes.

Improved communication with persons served.

Evidence to federal, state, provincial, and local governments of commitment to quality of programs and services that receive government funding.

Management techniques that are efficient, cost-effective, and based on outcomes and consumer satisfaction.

Guidance for responsible management and professional growth of personnel.

Support from us through consultation, publications, training opportunities, and newsletters.

The value of accreditation goes beyond conformance.

Accreditation positively impacts your business and services in many ways. These benefits, combined with the strength of our internationally accepted standards and consultative peerreview model, are distinguishing factors that make CARF the accreditor of choice for health and human service providers.

Business improvement * Risk management * Funding/contract access * Positive visibility

Peer networking * Accountability * Insurance premium savings * eLearning support